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GERALD R. FORD INTERNATIONAL AIRPORT

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Delta, Northwest Ticket Counters To Be Combined At Ford International

As a result of the merger between Delta Air Lines and Northwest Airlines, the customer service/ticket counters for both Delta and Northwest will be co-located at the current Northwest counter location at Gerald R. Ford International Airport beginning Tuesday, June 16. As part of the phase-out of the Northwest name resulting from the merger, the newly-combined customer service/ticket counter, located in the west ticketing wing next to the baggage claim area, will feature Delta signage only. Passengers who are booked on either Delta or Northwest flights (or their regional partners) and require check-in services or need to receive a boarding pass, should proceed to the new combined Delta customer service/ticket counter location.

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